

## Points that need to be stressed prior to upgrading the software on a PC.

- If you are a MAJCOM administrator upgrading the Supervisor and Designer modules you should not be prompted for the 'keys' to these two modules. In the event you are prompted, use the same keys as you did for the 5.1.3 upgrade. If you have misplaced the keys, please contact us.
- As the administrator loading Business Objects software onto a PC with the Windows 2000 OS (operating system) you may need to run the BO-ALLOW.exe file contained on the CD prior to loading version 5.1.6. This will enable a 'user' to logon and use the Reporter software. This requirement varies from site to site depending upon the security features that have been included with the Windows 2000 OS load.
- If you are upgrading a PC with a previous Business Objects load, you will be prompted with two windows side-by-side that will enable you to un-install or 'upgrade' (overwrite) the existing software. The Supervisor, Designer and Utilities folders on the 'Install' side of the window are pre-selected and need to be de-selected if you are loading the Reporter, only. This is covered later on in these instructions. Should you see a window later on in the installation asking for a port address then you have NOT de-selected the Utilities portion of the Install and you need to 'back up' and start over.
- Since this is an upgrade, it's likely the Oracle 32 bit drivers have already been loaded. You must also have the correct tnsnames.ora file in the (C: or other drive letter \ORANT\ NETWORK\ADMIN) pointing to the penguin server and if you are an CPF or HRO office, the correct server IP address to be re-directed back to your base server. It is especially critical that as you are about to finish installing this upgrade that you watch for the 'Check Middleware' dialog box. **ALWAYS CHECK "YES"!** Then review the notepad file that appears towards the final stages of the installation to ensure that either Oracle 7 or Oracle 8 or both have an 'OK' message against the checkpoints. If you receive a negative reply, you must re-install the Oracle 32 Bit software in order to get the correct files loaded to the PC. You will also have to load the BOMAIN03.key onto the PC in C:\ProgramFiles\ BusinessObjects\ BusinessObjects5.0\ LocData folder. If there are any other files in that folder, please delete them prior to loading the BOMAIN03.key. If you need a new BOMAIN03 key, please contact us and we will email you one.
- If you have another Oracle 8 based software (like ABSS or Oracle Discoverer) loaded on your machine you must ensure the tnsnames.ora file in the C:\ORANT\ NETWORK\ADMIN and C:\ORANT\NET80\ADMIN are identical to each other or Business Objects will not work. Here at AFPC we simply make a copy of the tnsnames.ora file in the C:\ORANT\NETWORK\ADMIN and paste it into the C:\ORANT\NET80\ADMIN file folder.

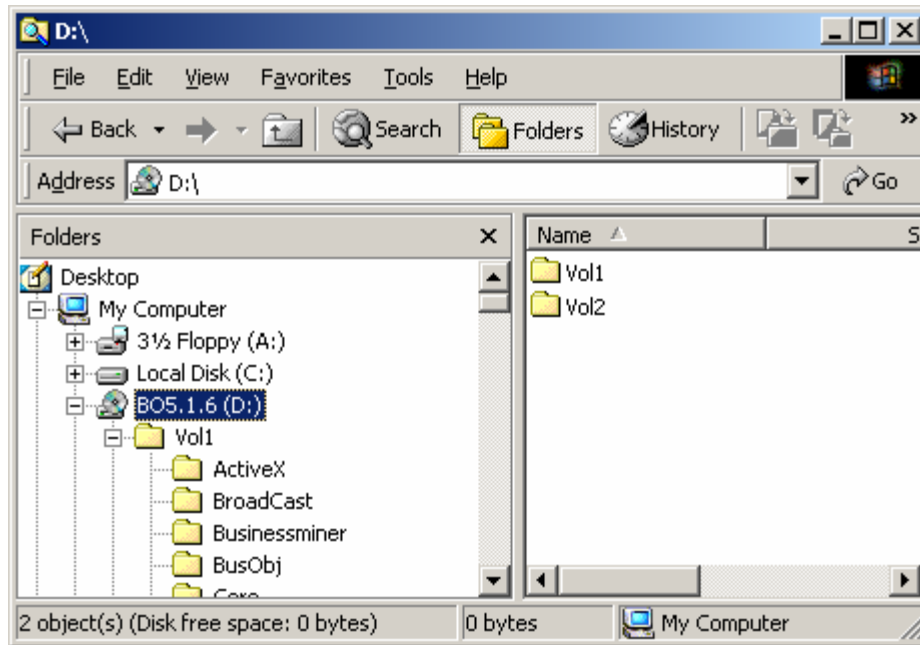
## Instructions for Business Objects 5.1.6 Upgrade

(If you have already installed Business Objects 5.1.3, follow these instructions; otherwise follow Business Objects 5.1.6 Install Instructions.doc)

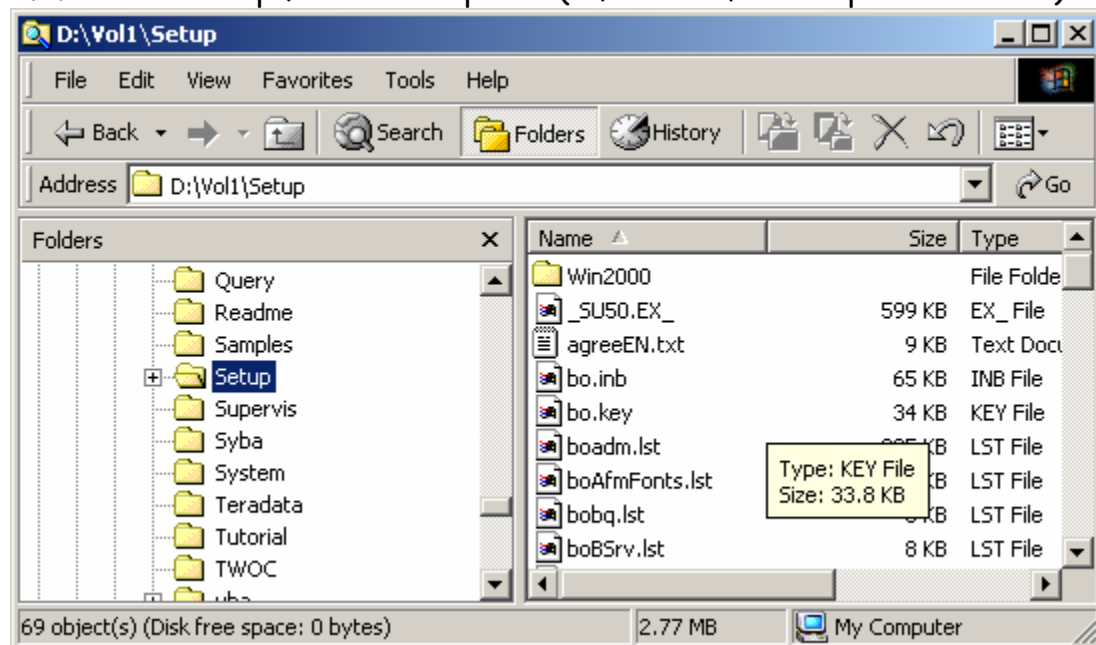
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1. Insert the 5.1.6 CD into the CD Rom player.

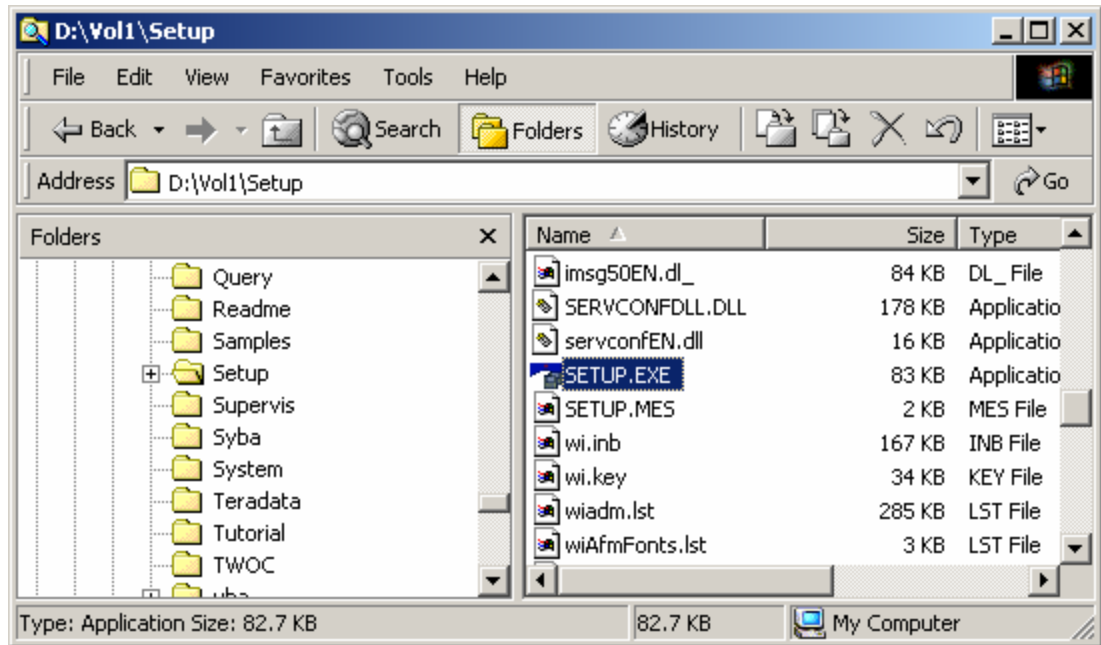
(Note: This CD does not have an 'Autoplay' feature.) Open the VolI file folder on the CD (first navigate to the drive letter that corresponds to your cd player like 'D' or 'E' using Windows Explorer or other means). See screen shot:



2. Find the setup folder and open it (left side of the explorer window):



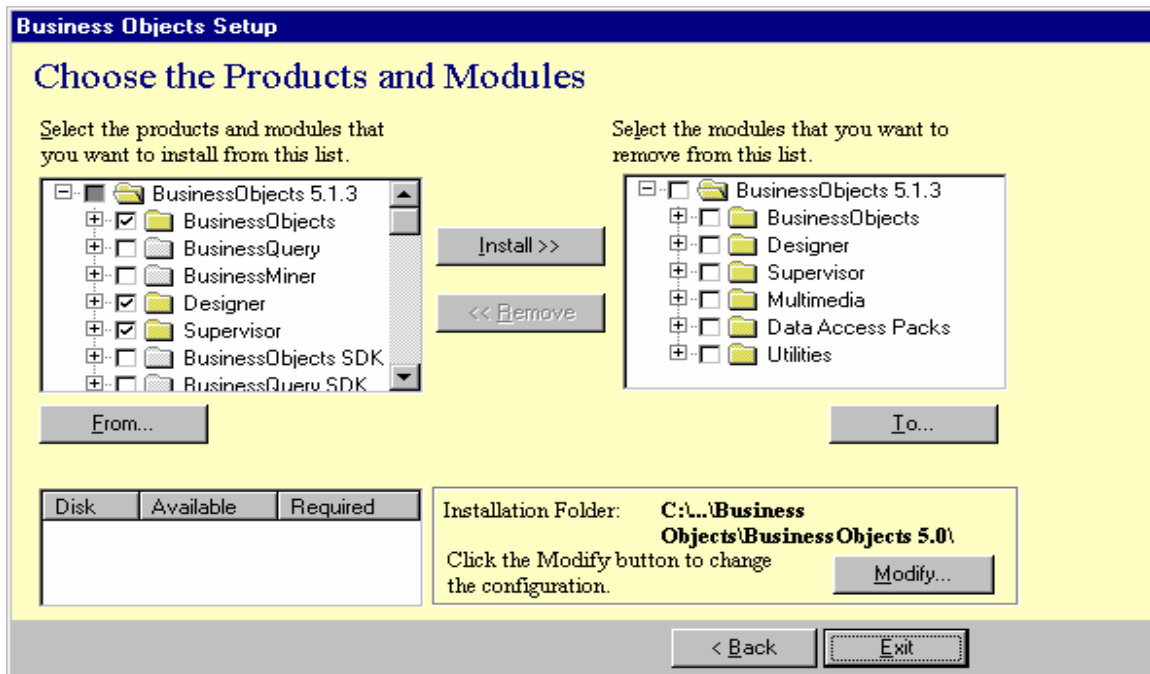
3. Scroll down the right side window to the SETUP.EXE file as shown here:



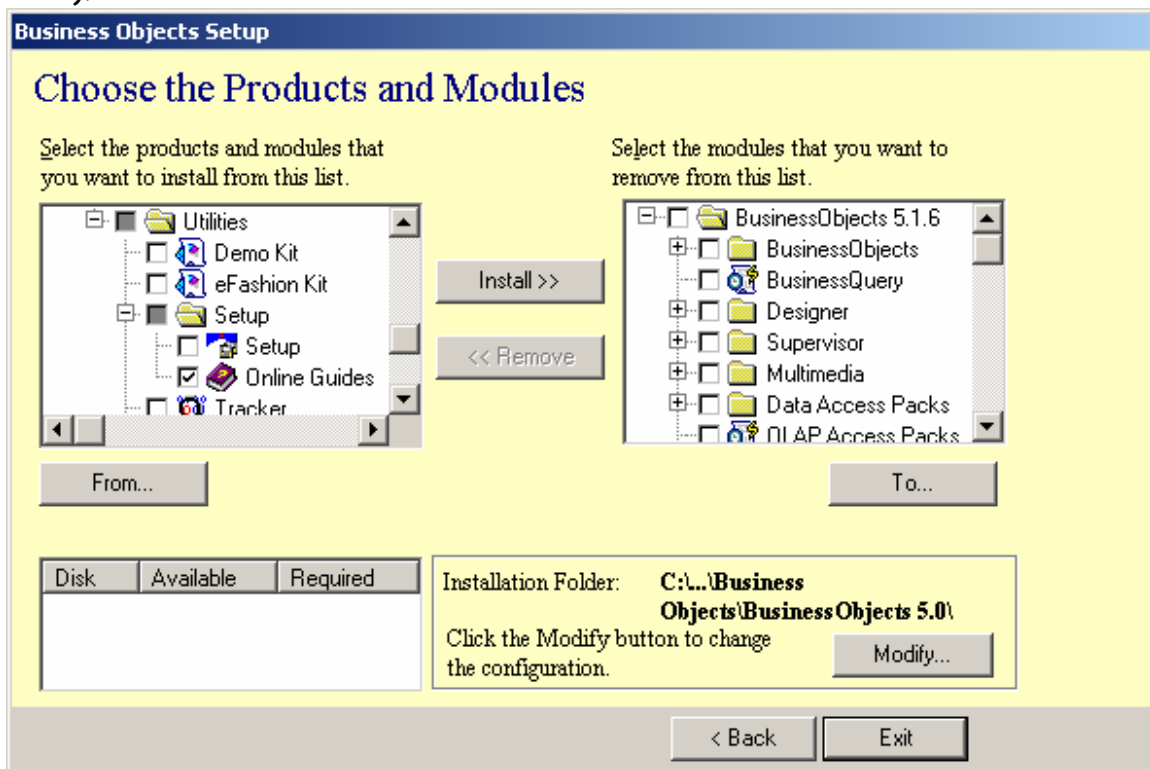
4. Highlight and press the return key, or double click on the SETUP.EXE file. The CD will start-up the Business Objects installation process. The following screen appears:

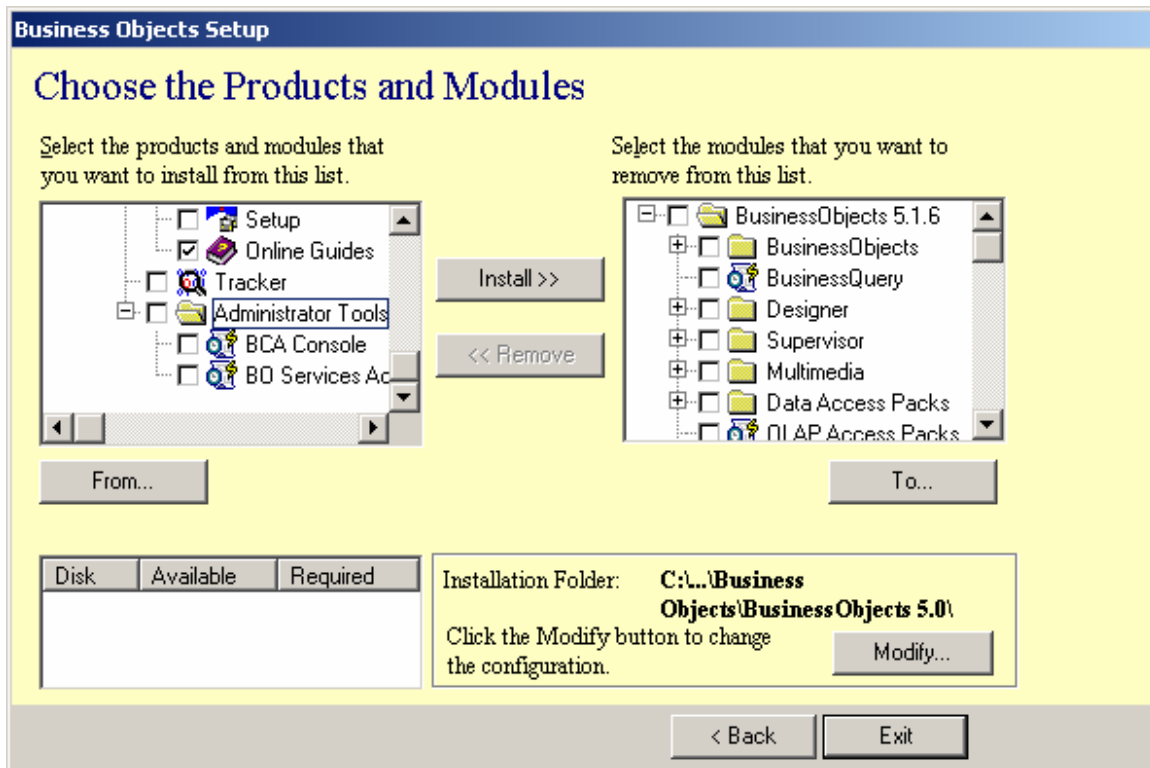


5. Click on the "Begin" button. The following screen will appear.



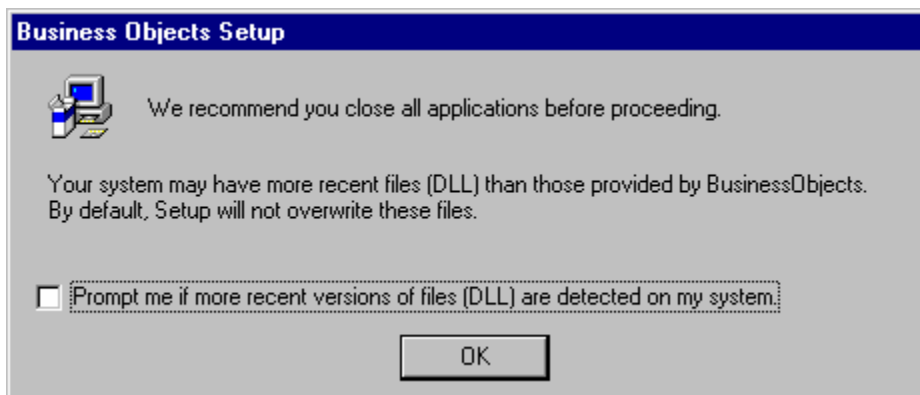
6. Scroll down on the left side window and uncheck Designer, Supervisor, Utilities. Open the plus (+) sign next to the Setup folder and uncheck the Setup file as shown in this screen. (more unchecking in the next screen shot).



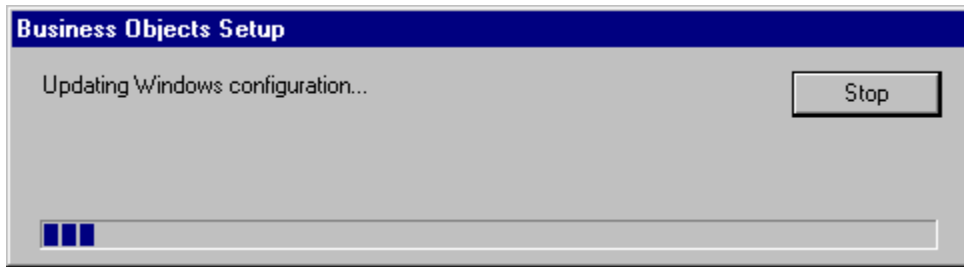


7. Continue scrolling down and uncheck the 'Tracker file' and uncheck Administrator Tools.

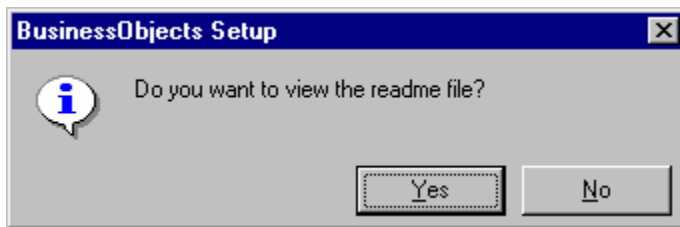
8. Click on the "Install" button. The following screen will appear.



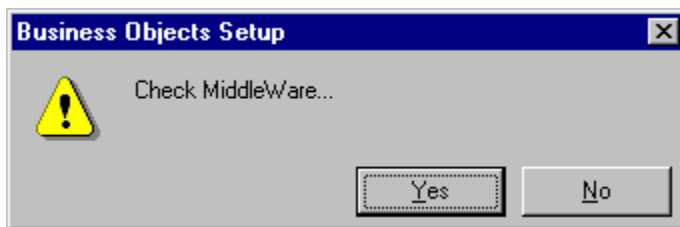
9. Click on the "OK" button. The following screen will appear.



10. When all the files have been copied, the following screen will appear.



11. Click the "NO" button. The following screen will appear.



12. Click the "Yes" button. The following screen will appear.

```
----- MIDDLEWARE CHECK TOOL RESULTS -----
08/09/01 12:03:14
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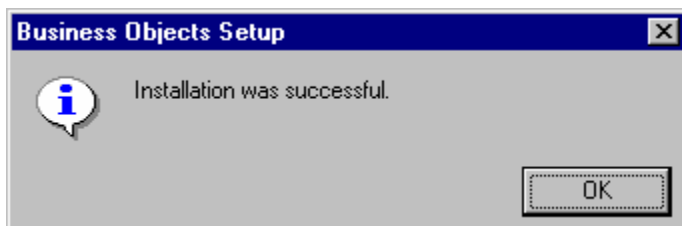
Starting to check if the middleware components are correctly installed (Oracle 7, ORACLE).
ORACLE_HOME... ok.
Path... ok.
ociw32.dll... ok.

The middleware checking has not detected any errors (Oracle 7, ORACLE).
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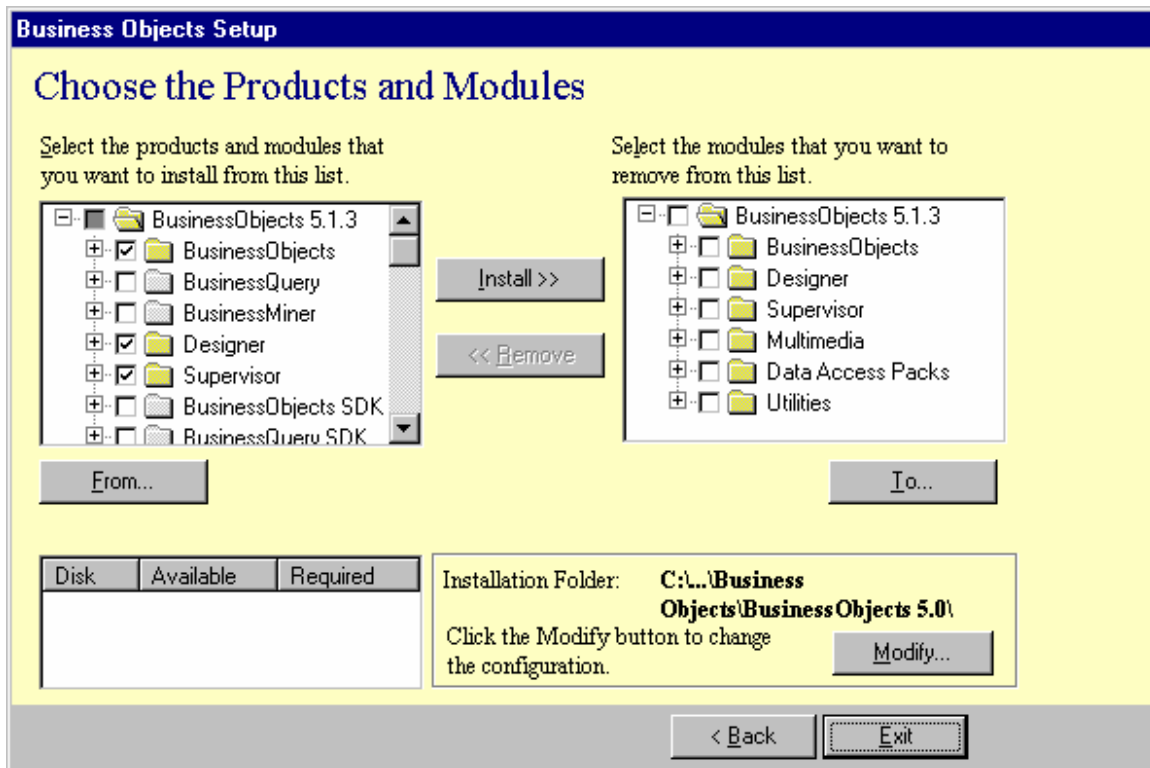
Starting to check if the middleware components are correctly installed (Oracle 8, ORACLE).
LAST_HOME... ok.
ORACLE_HOME... ok.
Path... ok.
ociw32.dll... ok.

The middleware checking has not detected any errors (Oracle 8, ORACLE).
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13. Close this Notepad window. The following screen will appear.



14. Click the "OK" button. The following screen will appear.



15. Click the "Exit" button. This completes the installation process.